

To : Reliable Exterminators

Date: July 25, 2016

I have been doing business with your company since 1972 when we bought our first home in Monticello. Jack Naugle was the Reliable "bug" guy in Monticello. Jack inspected our home and your company treated it.

Over the years with numerous home inspections, rental house bug treatments and termite work I have found your company to be honest, reliable and professional in all of your work.

Last Friday a gentleman Tom, from Reliable, came to look at our outbuilding which had some issues. I suspected it could be termites, it turns out it was dry rot. Tom was very professional, informative and helpful and just a good guy !!

Your company name is certainly right on, and your tradition of excellence has stood the test of time.

Thank you.

A handwritten signature in black ink that reads "John MacOwan". The signature is written in a cursive style with a large initial "J" and a long, sweeping underline.

John MacOwan

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